

Question of the Week – May 22, 2022



What is your best story of an awful manager?

As someone once said, some people simply can't handle power. Some will abuse a position of authority by inflicting pain and unnecessary grief only because they can. One example is claiming "most" people don't want to work and thus treating them with insults and put downs when poor performance can be due to low pay and/or poor working conditions. So, which is your top horror story of an awful manager? Arturo Corral

Leader Talking Points

Opportunity: Team-Building Activity

- a. Ask team members for examples of an awful manager outside of work.
 - 1) Supermarket: When you have a store manager being condescending to customers and blatantly rude to employees.
 - 2) Other.

Discussion Points

- a. Ask your team for examples of an awful manager at work.
 - 1) Sabotage: When you find out your manager is sabotaging your work while lying to your face pretending to be helpful and resourceful.
 - 2) Other.
- b. Ask your team for ideas on how to manage situations of an awful manager at work.
 - 1) Mentor: Ask for a mentor who can guide you on what steps you can take to deal with an awful manager from considering a job change to consulting with HR.
 - 2) Other?

Team Challenge Activity

- a. Ask the team to offer one or two areas where an awful manager has been an issue.
 - 1) Example: Identify a situation where a team is challenged by having an awful manager who is considered highly by management due to ability to deliver results while decimating employee engagement.
 - 2) Ask for a volunteer to take the lead to work with the manager and team on the selected opportunity and report back to team on next steps.