

Question of the Week – March 20, 2022



What can we learn from the wrong manager?

Unfortunately, not all managers are role models in what would be considered the “best.” Often, you can hear employees say things like – “can you believe what this idiot did today?” One key lesson is to stand firm on how not to treat employees. Making an employee’s life miserable is not a manager’s job requirement – it is a choice. Do you agree? Arturo Corral

Leader Talking Points

Opportunity: Team-Building Activity

- a. Ask team members for examples of the wrong manager outside of work.
 - 1) Community Organization: When you have a “leader” for a non-profit who is not only devisive but arrogant showing he/she is the wrong leader for this group.
 - 2) Other.

Discussion Points

- a. Ask your team for examples of a wrong manager at work.
 - 1) Promotion: When someone played politics to get a management position without even supervisory experience and creates chaos amongst an experience team by telling them that they are “rhinos.”
 - 2) Other.
- b. Ask your team for ideas on how to deal with a “wrong” manager at work.
 - 1) Mentor: Discuss issues and opportunities with a coach/mentor to deal with day-to-day challenges.
 - 2) Other?

Team Challenge Activity

- a. Ask the team to offer one or two areas where working with the wrong manager has been an issue.
 - 1) Example: Identify a situation where a team is challenged by having to work with someone who is clearly way over their heads but insists that he/she knows better when clearly this is not the case.
 - 2) Ask for a volunteer to take the lead to work with the manager and team on the selected opportunity and report back to team on next steps.

AMC Sedona Management LLC
arturo.corral@sedonamanagement.com